

SOS Children's Villages International

Child Safety and Corruption Prevention



SOS CHILDREN'S
VILLAGES
INTERNATIONAL

DZI Spenden-Siegel *FORUM* 2018, Berlin
May 29, 2018



Mr. Coenraad de Beer (Child Care & Safeguarding)
Ms. Reyhaneh Darakhchan (Integrity, Compliance & Legal)





- 1 Introduction: SOS Children's Villages Federation

- 2 Child Care & Safeguarding: Safeguarding Children

- 3 Integrity & Compliance: Corruption Prevention



MAP LEGEND

The first SOS Children's Village was built in Imst, Austria (1949)

**In 2018, SOS Children's Villages is working in
135 countries and territories all around the world**



WE WORK WITH CHILDREN, FAMILIES, COMMUNITIES AND STATES TO PREVENT FAMILY BREAKDOWN AND ENSURE THAT CHILDREN'S RIGHTS ARE MET.

Everything we do is guided by our strong belief:

**NO CHILD SHOULD
GROW UP ALONE**



**40,460
CO-WORKERS WORLDWIDE 2017***

**€ 1,262,832
OPERATING REVENUE 2017****

* Source: SOS Children's Villages International, International Annual Report 2017.

** Source: SOS Children's Villages International, International Annual Report 2017, preliminary - independent external audits have not yet been completed in all 135 countries for 2017 (as of 20 April 2018).



Alternative care

**76,700 children
and young people**



Strengthen families

**505,800 children, young
people and adults**



Teach and train

**151,000 children, young
people and adults**



Protecting children in emergencies

34 programmes



Safeguard children



Advocate for children's rights



SOS CHILDREN'S VILLAGES FEDERATION

GENERAL SECRETARIAT

Austria & Regional Offices



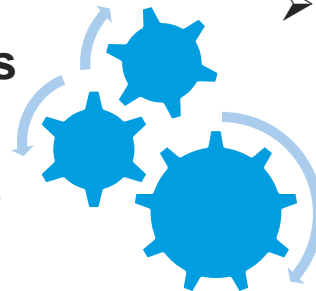
117 MEMBER ASSOCIATIONS

SOS Kinderdorf Austria
SOS Villages d'Enfants France
SOS Children's Villages Uganda

...



- Runs the Federation's **daily business**
- **Implements** strategic **decisions** of the Federation's legal bodies
- Provides **support and services** to member associations
- ...



- Autonomous and interdependent
- Committed to **applying** the federation's **statutes, standards** and **practices** (e.g. quality child care, financial practices).



- 1 Introduction: SOS Children's Villages Federation

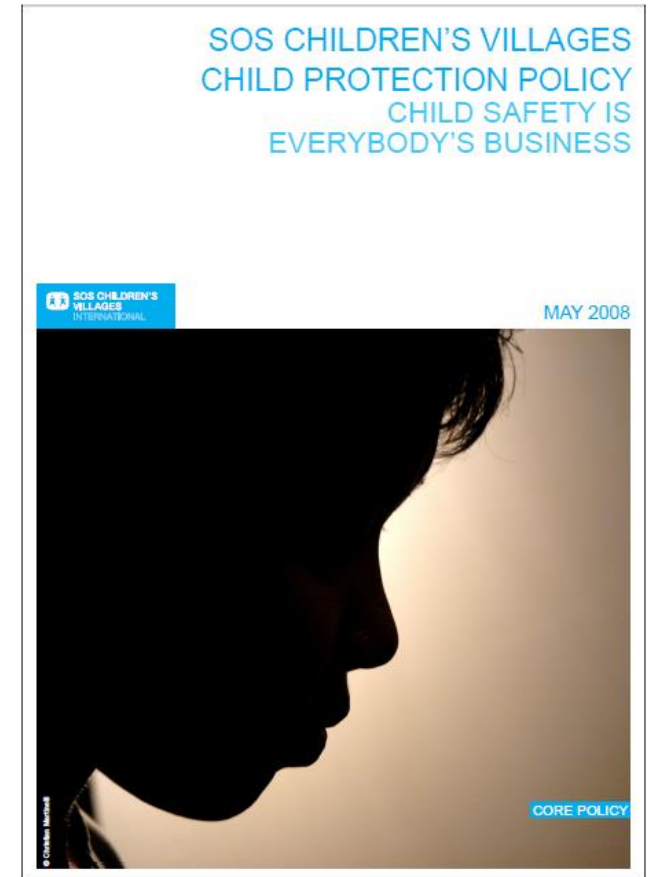
- 2 Child Care & Safeguarding: Safeguarding Children

- 3 Integrity & Compliance: Corruption Prevention



CHILD PROTECTION POLICY

- Our journey started in 2004 with a federation-wide consultative process.
- The child protection policy was endorsed by our General Assembly in 2008.
- It provides a frame for Member Associations to create and maintain a caring and protective environment.
 - Awareness
 - Prevention
 - Reporting
 - Responding
- Code of Conduct was introduced in 2011.





Our child safeguarding journey

A learning organisation

- We are a learning organisation
- Challenge, how abuse & neglect is understood globally.
- Child-rearing attitudes, beliefs and children's status within society influenced by:
 - Cultural factors
 - Religion
 - Stability within the country
 - Regional norms
 - Gender inequality, etc.





- Children and young people in our target group often experienced trauma as a result of neglect, violence or abuse in their own families and communities.
- Trauma often manifests in emotional, behavioural and developmental challenges.
- As an unfortunate consequence they are at greater risk of further violence or abuse.



Creating A Safe Environment Approach

We minimise risks
Advocate and raise awareness
Prevent through risk mitigation

We manage incidents
Report
Respond

We create a
safe environment
for children





This we do through:

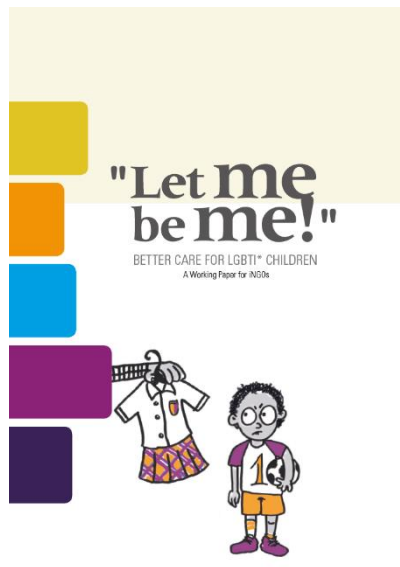
- Risk analysis in all areas of our work.
 - Programmes
 - Human Resources
 - Fund development
 - Communications etc.
- Provide a basis for mitigating measures.



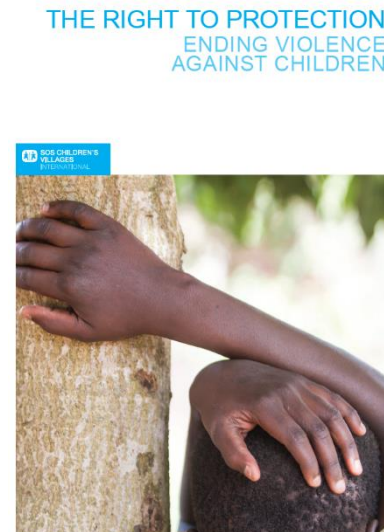


Awareness raising on relevant topics based on risks and lessons learned

Let me be me. Better care for LGBTI children (2017)



The right to protection. Ending violence against children (2017)





Protective Behaviours

- Practical preventative life skills programme.
- Promotes resilience and empowers children and caregivers to deal with unsafe or abusive behaviour.

Trauma-informed care

- Impact of trauma is most visible in emotional, behavioural and developmental challenges.
- Puts severe personal and professional demands on SOS parents.
- Provide training on skills and techniques on how to identify and to respond.



Positive parenting

- Raise awareness on the detrimental effects of corporal punishment.
- Practical positive parenting skills for SOS - and community parents.

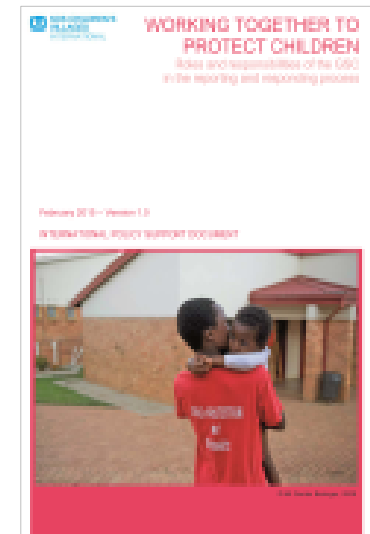


Detailed procedures for Member Associations
and the General Secretariat providing step-by-step guidance.

Member Associations



General Secretariat





HISTORICAL ALLEGATIONS

- SOS commissioned independent research into historical allegations.
- SOS Austria was the first country to do so.
- Published a book in 2014.
- Based on this experience further countries are participating in a review.





- KCS Level 1 certification 2017
 - The International Office, 1 regional office and 37 countries were audited
 - KCS reviewed close to 100 documents
 - Level 1 achieved with 72% compliance
- KCS Level 1 means
 - SOS has developed a CS framework
 - Appropriate processes are in place to protect children from harm.
 - Appropriate mechanisms are in place to detect and to respond.





- 1 Introduction: SOS Children's Villages Federation

- 2 Child Care & Safeguarding: Safeguarding Children

- 3 Integrity & Compliance: Corruption Prevention



IN 2015, THE GENERAL SECRETARIAT CREATED A DEDICATED INTEGRITY, COMPLIANCE & LEGAL (ICL) DEPARTMENT

The unit acts as an **internal advocate** and **supports** the federation, members association and co-workers through:

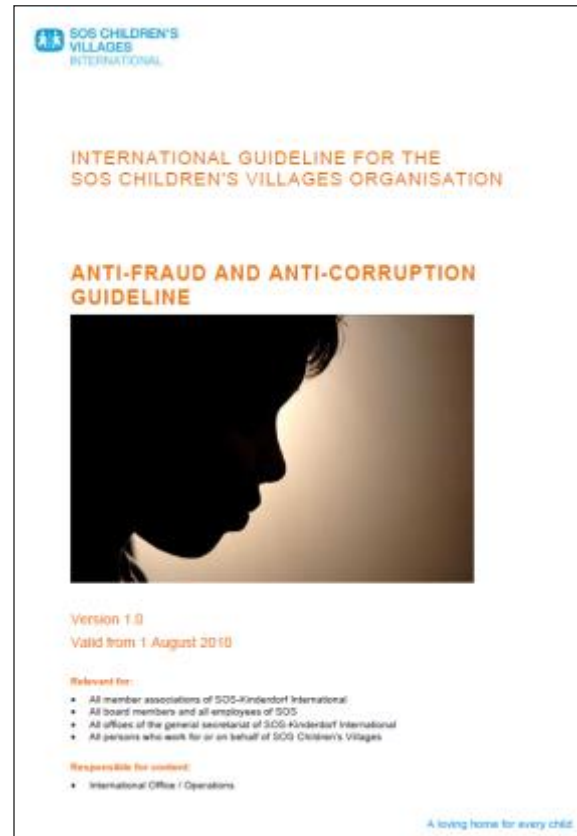
- Actively **promoting integrity** and **corruption prevention** at all levels of the federation,
- **Helping** to ensure that **the federation and member associations** carry out their work in accordance with laws and internal regulations pertaining to corruption prevention.

WE FOLLOW THE APPROACH:
PREVENT – DETECT – RESPOND



TARGET GROUP:

- All Co-workers



TARGET GROUPS:

- All Co-workers
- Board members
- Managers
- National Directors



TARGET GROUPS:

- All Member Associations



PREVENT – Detect - Respond

The Integrity & Compliance (IC) Network

**Local Management is
the Responsible**

**Local Integrity &
Compliance Contact
is the 'first point of
contact'**



**Integrity,
Compliance &
Legal unit is
the Enabler**

**Regional Integrity &
Compliance Contact
is the Facilitator**



PREVENT – Detect - Respond

Examples: Awareness raising throughout the federation



SOS Intranet:

Regular communication on Integrity & Compliance topics within as well as outside the federation



First Regional Integrity & Compliance Network Meeting hosted by the Latin America & Caribbean Region

Regional Meetings:
Interactive training sessions



MatchPoint Snow > Workspaces > Integrity, Compliance & Legal (ICL) > MembersWiki > Anti-Corruption Training and Communication Platform

Anti-Corruption Training and Communication Platform

Welcome to our Anti-Corruption Training & Communication Platform!

Use the options below to access a variety of resources to educate and train other co-workers on anti-corruption matters.

Contents [hide]

- 1 Train by Topic
- 2 Train by Format
- 3 Corruption Relevant Terms
- 4 Audience Specific Materials
- 5 Language Specific Materials
- 6 Regional Specific Materials

Select the desired topic to access these specific resources.

Contents [hide]

- 1 Corruption
- 2 Bribery including Kickbacks and Facilitation Payments
- 3 Favouritism and Nepotism
- 4 Conflicts of Interest
- 5 Gifts

1 Bribery Training Resources

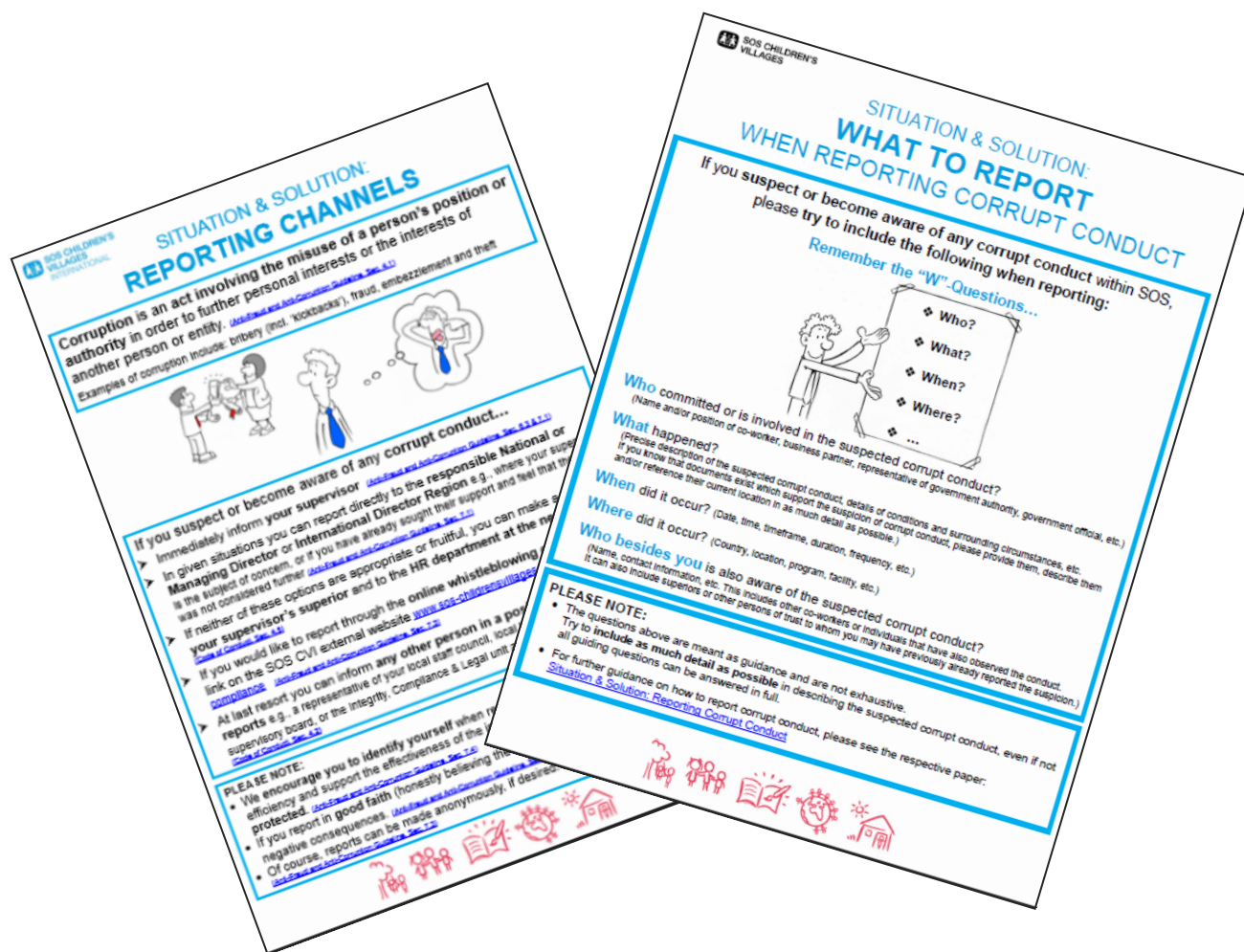
- 1.1 Presentation Materials
- 1.2 Interactive Materials
- 1.3 Videos
- 1.4 Handouts
- 1.5 Group Work
- 1.6 Reporting Corrupt Conduct

Training Platform:
Collection of free online training material



Prevent – DETECT - Respond

Example: Supporting detection throughout the federation



Guidance Papers: Editable for translations and addressing local specifics



Prevent – Detect – RESPOND

Roles & Responsibilities

MEMBER ASSOCIATIONS

- Conduct local investigations (except e.g., conflict of interest)
- Decide on and implement remediation measures
- Enhance processes and controls – lessons learned
- Regular information to the Integrity, Compliance & Legal unit
- ...

INTEGRITY, COMPLIANCE & LEGAL UNIT / GENERAL SECRETARIAT:

- Central case tracking and communication
- Quarterly reports
- Annual Corruption Case Report
- ...



ANNUAL CORRUPTION CASE REPORT 2017

Integrity, Compliance & Legal Dept.



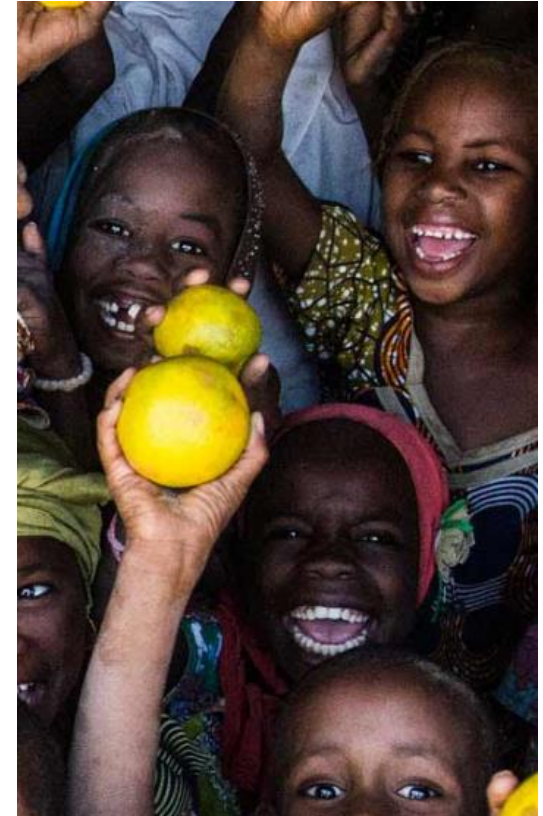
This report has been prepared to the best knowledge and judgment of the Integrity, Compliance & Legal department based on information shared by the SOS regions and member associations.





SOS CHILDREN'S
VILLAGES
INTERNATIONAL

Thank you!



Mr. Coenraad de Beer (Child Care & Safeguarding)

Coenraad.debeer@sos-kd.org

Ms. Reyhaneh Darakhchan (Integrity, Compliance & Legal)

Reyhaneh.Darakhchan@sos-kd.org